

**What is Dial a Lift?**

A door to door service for **individuals** living in **rural** areas who are unable or find it difficult to use public transport. It can be used for a variety of purposes including:

- Shopping
- Local GP and Health Centre appointments
- Hairdressers
- Pharmacy
- Post Office

You can also use the service to access training or recreational opportunities or even just to visit friends or family.

It **cannot** be used for the following:

- Hospital outpatient appointments outside Armagh
- Hospital inpatient appointments outside Armagh
- Home to School transport

**Who can use these services?**

To qualify for Dial a Lift you must meet the following criteria:

- Live in a rural area i.e. an area not covered by the Urban Door to Door scheme.
- Have difficulty accessing everyday services due to lack of transport.

**Do I need to register with Dial a Lift?**

Yes, you must be resident in the operating area and be a member of your local community transport who is providing the service for DfI. The provider in the Armagh area telephone number is 028 37 518151.

**How much will it cost to travel?**

Fares are charged based on the distance traveled. A copy of the Dial a Lift fare schedule for your area is available from your local rural community transport provider. Armagh Direct Line is 028 37 518151. Please note: Smart Pass holders can avail of the Assisted Rural Travel Scheme (see opposite)

**When is the service available?**

**The Dial a Lift service is available Monday to Friday, 8am – 6pm**

If you wish to travel outside these times please contact your local Rural Community Transport provider who will provide details of alternative services available.

**How do I make a booking?**

Bookings can be made by contacting your local community transport office.

**How will this service be provided?**

Your local rural community transport will use a range of resources including their minibuses, voluntary car drivers and local taxi providers to deliver Dial a Lift within the local community. All bookings must be made through the Community Transport office to qualify for the Dial a Lift services.

**Assisted Rural Travel Scheme (ARTs)****What is ARTs?**

Assisted Rural Travel scheme allows individual passenger's with a current **Smart Pass** to travel free or for half fare on **Dial a Lift service** operated by the Rural Community Transport network funded by the DfI's Rural Transport fund.

**Free travel in NI is offered to the people holding the following types of Smart Pass**

- 60+ SmartPass
- 65+ SmartPass
- Blind Smartpass
- War disablement Smartpass

**Half fare concession is offered to people holding the Disabled Person's Smart Pass including**

- People in receipt of DLA Mobility
- Partially sighted
- Learning disability
- Drivers whose driving license has been revoked for medical reasons

**How to get a Smart Pass?**

A Smart Pass application form is available from your local **Rural Community Transport provider** call/typetalk **(from a landline) 02837 518151** or **Translink on 0845 600 0049**

**Under 16s and other concessions will not be included or offered in this scheme.**

**How are these services funded?**

**Dial a Lift** is funded by the Department for Infrastructure through the Rural Transport Fund. **Assisted Rural Travel Scheme** is part funded by DEARA and the supported by Department for Infrastructure.